

The View From Under the Microscope

SEELAH

36 Bed Unit

**6 aftercare
beds**

**Units for
children &
mothers**

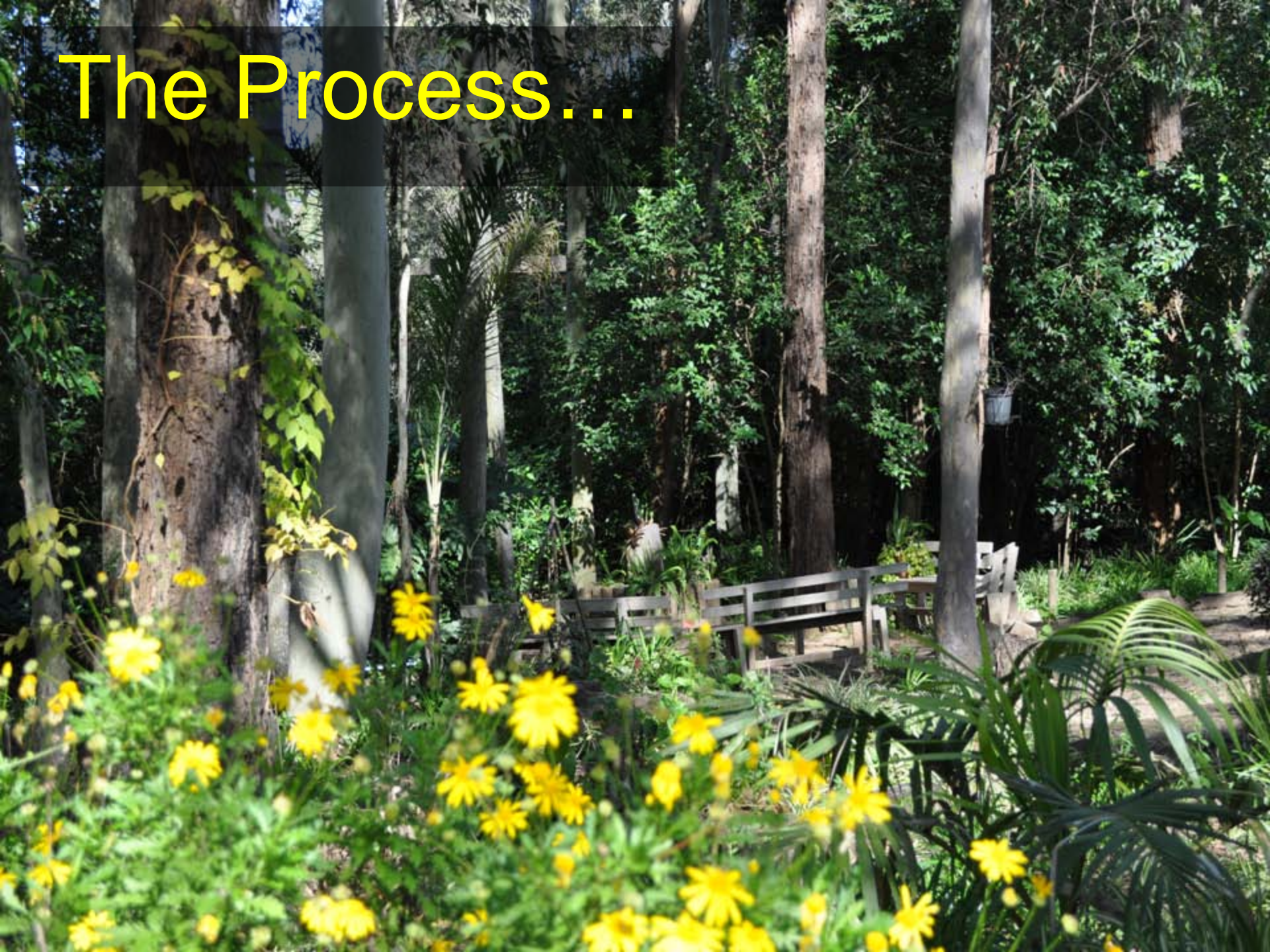


Why...

We were bored,
sitting around
staring at our
navels, so we
thought we would
be examined
again!



The Process...





CERTIFICATE OF ACCREDITATION

This is to certify that
The Australian Council on Healthcare Standards
has accredited

*The Salvation Army – Recovery Service –
Central Coast*

This certificate is granted by the authority of the Council in recognition of the achievement of the Evaluation & Quality Improvement Program (EQIP) standards and a commitment to continuous improvement in the quality of care, service and safety when surveyed on

3 November 2010

On this basis ACHS accreditation is awarded subject to continuous evaluation and quality improvement until

15 February 2015

President

Chief Executive



This healthcare organisation
is accredited by

The Australian Council on
Healthcare Standards

safety, quality, performance



How We Made It Happen...



Engaging
Participants in
the process...



The Review...

The review team were nosy, picky, draconian, didn't have boundaries and didn't seem to know what a TC was. We are confident that they are better off for the experience!



The Report...



Feedback...

Overall feedback from both residents and staff has been positive in relation to the entire process and its impact has been seen in further development of various aspects in the community

